

Privacy Statement

Privacy declaration

In this privacy statement you can read how we, as a real estate agent, handle your data.

Which data are recorded by us?

You sell or rent your object

When you engage us as a broker in the sale or rental of your property, our agency will record the following information:

- your name, address and contact details such as your telephone number and e-mail address
- the reason for sale or rental, for example, larger housing or change of work
- the date of registration of the object and the period that the object is or has been for sale or for rent
- the description and characteristics of the object such as the asking price or rental price, the year of construction, the areas and layout, cadastral data and the WOZ value
- images such as photographs and videos of the object.
- the reason for a possible withdrawal of the mediation contract
- when the item is sold or rented: the transaction details such as the sales or rental price and the transaction date
- other information that you provide to us

You are looking for another object

When you engage us as a real estate agent when buying or renting an object or visiting an object, our real estate agent can record the following information:

- your name, address and contact details such as your telephone number and e-mail address
- the search profile in which your wishes regarding an object are included
- information about your current object, such as the purchase or rental price, the reason for purchase or rent, for example, larger housing or change of work
- your age and income categories and family composition
- when you have purchased or rented an item: the transaction details such as the purchase or rental price and the transaction date
- other information that you provide to us

You buy or rent an object from someone who uses our real estate agency.

When you have purchased or rented an item and the seller or lessor has been assisted by our real estate agent, our real estate agent can record the following details:

- your name, address and contact details such as your telephone number and e-mail address
- information about the object you have bought or rented, such as the address, characteristics of the property, the purchase or rental price and the transaction date
- the reason of purchase or rent
- your age and income categories and family composition
- information about your old object such as the purchase or rental price
- other information that you provide to us

What does our real estate agency use this information for?

You sell or rent your property or you are looking for another object

Our brokerage office uses your information to perform the mediation assignment you have given us. Your data can also be used:

- to bring your object to the attention of the public, for example on Funda, on the website of our real estate agency or in sales brochures
- to carry out valuations and other valuations (your object is only used as a reference building)
- for carrying out analyzes and reports so that our real estate agency can improve the service
- for sending information about products and services from our brokerage office; if you wish to unsubscribe from this please contact us.

You are looking for another object

When you enable our real estate agency when purchasing or renting an object or viewing an object.

Your data can also be used:

- to send information about other objects
- to carry out analyzes and reports so that we can improve our services
- for the preparation of formal documents; Sales Deed, Purchase Agreement, (OTD) Assignment of Services or Valuation Report

You buy or rent an object from someone who makes use of the services of our real estate agency.

Our brokerage office uses your data to maintain contact with you, for example to send you the purchase agreement. Your data can also be used:

- for advice purposes, when you have requested
- for carrying out analyzes and reports so that we can improve our services
- for the preparation of formal documents; Sales Deed, Purchase Agreement, (OTD) Assignment of Services or Valuation Report

Security and storage period

Our brokerage firm will ensure that your data is adequately secured so that your data is protected against unauthorized use, unauthorized access, modification and unlawful destruction. Your data will be retained for as long as necessary for the purposes indicated above or insofar as this is necessary for compliance with legal obligations and for resolving any disputes.

Access, correction and removal

Requests for inspection, correction or deletion of data should be directed to our real estate agency stating your name and address. Our broker office will in principle respond to a request for inspection or correction request within four weeks. In the event of a request for removal, our real estate agency will remove the relevant personal data as soon as possible, unless and insofar as the law obliges to keep the relevant personal data or for (other) urgent reasons that oppose removal.

Ask?

Your broker takes your privacy very seriously. If you have any questions, do not hesitate to contact our real estate agency.